

Q. QUICK REFERENCE Phone Directory

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| • BHS | BHS website homepage |
| • BHS Administration Phone | (619) 563-2700 |
| • Quality Assurance Email | QIMatters.HHSA@sdcounty.ca.gov |
| • Quality Assurance Fax | (619) 236-1953 |
| • Serious Incident Reporting (SIR) Phone | (619) 584-3022 |
| • Population Health Email | BHSpophealth.hhsa@sdcounty.ca.gov |
| • SmartCare Related Issues | BHS_EHRSupport.HHSA@sdcounty.ca.gov |
| • SanWITS Support Desk Email | BHS_EHRSupport.HHSA@sdcounty.ca.gov |
| • SUD Billing Unit Email | SUDBillingUnit.BHS@sdcounty.ca.gov |
| • BHS DMC-ODS System of Care | website |
| • BHS DMC-ODS Email | Info-DMC-ODS.HHSA@sdcounty.ca.gov |
| • Health Plan Administration | BHS-HPA.HHSA@sdcounty.ca.gov |

Department of Health Care Service (DHCS)

- [DHCS General Website](#)
- [DMC-ODS](#)
- [Drug Medi-Cal Special Terms and Conditions](#)
- [MH/SUD Behavioral Health Information Notices](#)
- [Perinatal Practice Guidelines 2025](#)
- [Adolescent SUD Best Practice Guide](#)
- [Department of Health Care Services Certification for Alcohol and Other Drug Programs](#)
- [DMC-ODS-Billing-Manual-v-4.0](#)
- [CalOMS](#)
- [DATAR California Outcomes Measurement System Treatment | DHCS](#)

County of San Diego Resources

- [County of San Diego General website](#)
- [County of San Diego General SanDiegoCounty.gov](http://SanDiegoCounty.gov)
- [Covered California website](#)
- [Medi-Cal Enrollment website](#)

Optum- Administrative Services Organization (ASO)

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| • Optum San Diego | |
| Support Desk | (800) 834-3792 |
| Provider Line | (800) 798-2254 |
| Access and Crisis Line (ACL) | (800) 724-7240 |

Member Advocacy Organizations

- [Consumer Center for Health Education and Advocacy](#) (877) 734-3258
- [Jewish Family Services Patient Advocacy Program](#) (800) 479-2233

American Sign Language (ASL) Interpreter Services

Providers are encouraged to avail of resources that their organization deems appropriate. These resources could include, but are not limited to:

- Deaf Community Services (619) 398-2441
- Videophone (619) 550-3436
- Interpreter's Unlimited (858) 451-7490

Member Services Database

- [211 San Diego](#)
- [County of San Diego Behavioral Health Services Provider Directory](#)

Other Resources

- [American Society of Addiction Medicine \(ASAM\)](#)
- [Substance Abuse and Mental Health Services Administration \(SAMHSA\)](#)
- [California Institute for Behavioral Health Solutions \(CIBHS\)](#)
- [California Consortium of Addiction Programs and Professionals \(CCAPP\)](#)
- [California Association of DUI Treatment Programs \(CADTP\)](#)
- [National Harm Reduction Coalition](#)